# Lizbeth Martinez

User experience designer in LA dedicated to crafting inclusive digital experiences. Guided by empathy and a commitment to diversity, I strive to create designs that resonate with diverse audiences.

liz-martinez.com linkedin.com/in/martinez-liz lizmartdesign@gmail.com (310) 913-3616

### **EXPERIENCE**

## Next Shift Learning — Learning Experience Coordinator June 2024 - August 2024

- Managed and supported the operations of key events, including Alumni Reunion, Partners Luncheon, and Scholar Sendoff
- Assisted with the planning and execution of the Final Showcase Project and Event
- Collaborated on the implementation of the Mentorship Program to foster meaningful connections

## Snapchat - Apprenticeship June 2023 - August 2023

- Gained hands-on experience, training in various design disciplines including Marketing Teardowns, Competitor Analysis, and Customer Personas
- Worked cross-functionally with designers and engineers to create a new feature & presented it to executives as well as a live audience of 200 attendees

## Santa Monica College — UX Designer & Researcher February 2023 - June 2023

- Collaborated with lead UX Designer to revamp the SMC student registration portal, serving 30,000+ students, resulting in a 43% increase in online engagement & visibility
- Visualized the end-to-end customer experience through research, A/B testing, and data findings to deliver a seamless user-centric experience

## Santa Monica College — UX & Web Designer March 2021 - June 2021

- Collaborated with designers, developers, and stakeholders to design & develop the Student Equity website, resulting in a 23% increase in user engagement
- Performed interviews, conducted research, and synthesized findings to incorporate diverse student perspectives that cater to their unique needs

## Silkman & Associates — Business Acct. Manager December 2014 - January 2023

- Maintained accurate accounting records for 10 clients including processing payables, receivables, employee payroll and bookkeeping
- Examined financial records to verify accurate bookkeeping in adherence to company policies and procedures
- Corresponded daily with clients and vendors regarding payments, billing and outstanding invoices

### **EDUCATION**

Santa Monica College B.S. Interaction Design, 2023

Cal State Long Beach B.A. Graphic Design, 2012

### **SKILLS**

Customer Journeys,
Wireframes, User Research,
Marketing, Branding,
Prototyping, Storytelling,
Adobe CS, Figma,
HTML/CSS, Strong Analytical
& Organizational Skills,
Product Design, Mockups,
A/B Testing, User Personas,
Cross-team Collaboration

#### **ORGANIZATIONS**

AIGA Member
LA Women's Design
Collective Member
IxD After Hours Board
Member
HOA Board Member
Big Sunday Volunteer

#### **AWARDS**

Best Commencement Module from Modo Labs, 2023